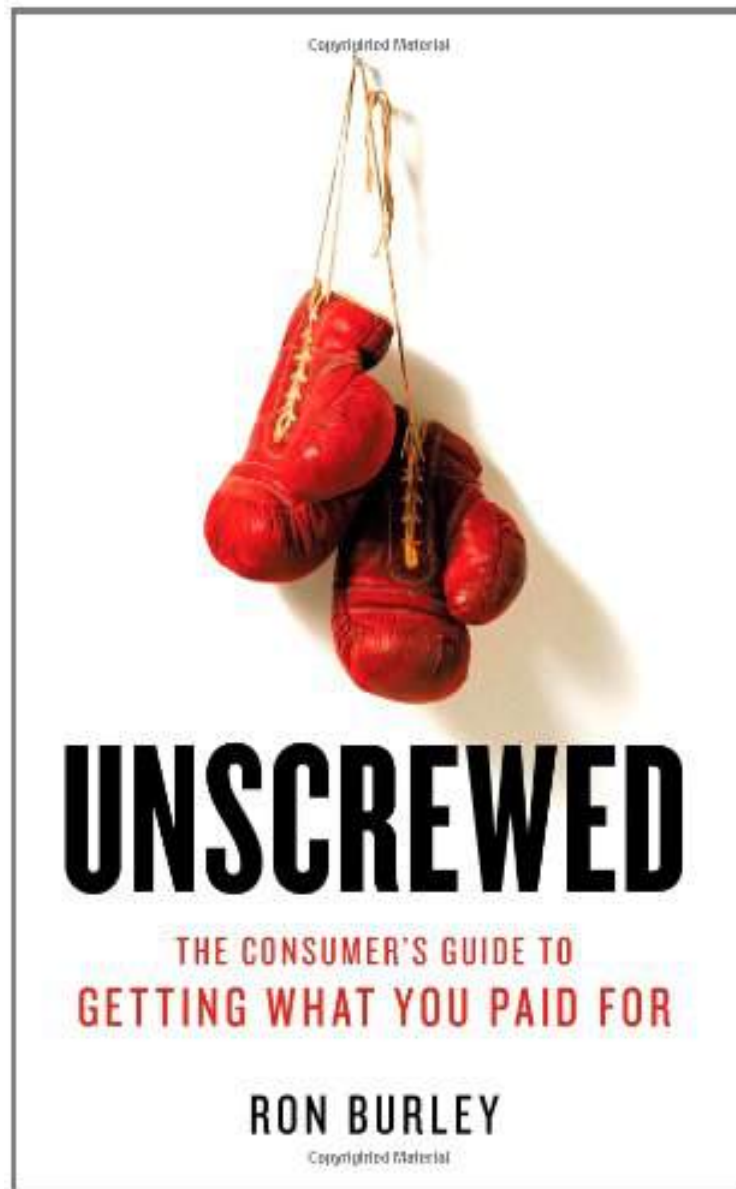


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# Unscrewed: The Consumer's Guide to Getting What You Paid For

By Ron Burley

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